Release Notes

Axiom Contract Management
Version 2022.2

AXIOM

320 N. Sangamon St.
Suite 700
Chicago, IL 60607
(847) 441-0022
www.syntellis.com
info@syntellis.com

Version: 2022.2.4

Updated: 12/2/2022

Contents

About the Release Notes

Syntellis is pleased to announce the 2022.2 release of Axiom Contract Management. Each product release provides new features, enhancements, and configuration options to meet your needs. Many of these features and enhancements are a direct result of your feedback and suggestions.

The purpose of these release notes is to provide you with the following:

- High-level descriptions of new features
- Information to know before upgrading
- Steps for preparing for and scheduling your upgrade
- List of fixed issues

> **TIP:** Periodically, the release notes are updated when new information is available, including patch release fixes. To view the latest release notes, we encourage you to view them in the Axiom Contract Management online help. On the help home page, click the Release Notes link at the top of the page.

▶ Accessing current and older release notes for Axiom Healthcare and Axiom Financial Institutions products

The online help for Axiom Healthcare products includes a page with links to current and past release notes for the last several years. To access this page, open the product online help, and at the top of the menu on the left side of the page, click **Release notes > All Axiom products**.
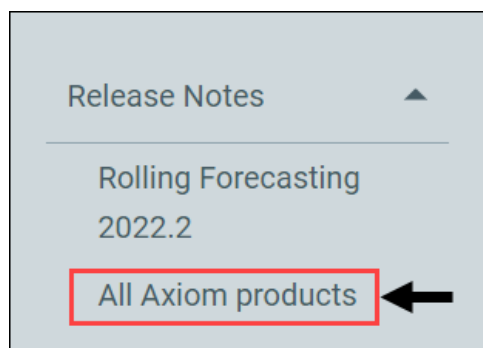
New features in 2022.2

Axiom Contract Management delivers the following features and enhancements:

New Winning Detail report links

New links from contract clauses and terms pages enable you to quickly understand where your reimbursement comes from. You can view the entire Winning Detail report for the contract or just the report data for a specific clause or term.

CMS DRG Factors page improvements

The following improvements have been made to the CMS DRG Factors page:

- **Operating Adjustments Codes** – An Operating Adjustments Code tab was added for calculating the Medicare outlier for the COVID add-on. Use this tab to add the matching code for an adjustment.

- **DRG Weight Adjustment** – A DRG Weight Adjustment field was added to the Settings tab. Enter a percentage multiplier if a code on a claim matches the value on the Operating Adjustments Code tab.

- **Post Acute hover tip** – To view an explanation of how selecting the Post Acute checkbox affects a calculation, on the Transfer Codes tab, hover your cursor over the question mark to the right of the Post Acute column heading.

Payer code and insurance plan code descriptions visibility

- The ability to include an organization-specific payer code or insurance plan code description library file is now available as part of the standard import. Previously, you had to contact Customer Support to update descriptions. Now you only need to contact Customer Support to help with the initial setup. After setup, updated Org Code/Payer Code descriptions will be incorporated into the nightly import process. The file must include OrgCode, PayerCode, and Description.

- Use the added OrgCode/PayerCode description to view code descriptions that are assigned to a contract version.

New Winning Detail report links

▶ Why use this feature

New links from contract clauses and terms pages enable you to quickly understand where your reimbursement comes from. You can view the entire Winning Detail report for the contract or just the report data for a specific clause or term.

▶ How this feature works

What: A Winning Detail button added to clauses and terms pages opens the Winning Detail report in a new tab for the associated contract. A new trophy icon in the icon column on clauses and terms pages opens a dialog that displays the Expected Payment, Winning Payment, and Total Loss amounts for the clause or term, and the number of claims associated with the data. If no data is associated with the clause or term, the dialog reads "No results" and displays zeros in the fields.

Where: This change applies to contract Clauses and Terms pages.

Who: Only Axiom Contract Management administrators and analysts can access the report or the summary of report results.

How:

On the **Clauses** or **Terms** page of a contract for which there is a Winning Detail report, do any of the following:

- If needed, click **Recalculate** to get the latest claims data for the report.

- To view the Winning Detail report for the contract, click the **Winning Detail** button. The report opens in a new tab.

- To view the impact of a specific clause or term, in the icon column for that row, click the Trophy icon ( ). A pop-up dialog displays the Expected Payment, Winning Payment, and Total Loss amounts for the clause or term, and the number of associated claims.

> **NOTE:** Clauses and terms with no associated report data display a "No results" dialog.

▶ Where to find more information

The following topics in the online help have been added or updated with information and instructions for using this feature:

- "Run the Winning Detail report"
- "Working with reimbursement detail reports"

What to know before upgrading

> **IMPORTANT:** You must apply the Axiom 2022.2 upgrade before applying any 2022.2 Axiom product upgrades. Axiom upgrades are backward compatible so you can upgrade different products at different times, but you must upgrade to the Axiom 2022.2 before the first product upgrade. Refer to the **Axiom 2022.2 Release Notes** and **Axiom Healthcare Suite 2022.2 Release Notes** for considerations before upgrading.

When upgrading to the 2022.2 version of Axiom Contract Management, note the following:

- Along with upgrading to Axiom 2022.2, you must upgrade to Axiom Comparative Analytics 2022.2.
- This product upgrade contains updated templates, calculation methods, updated drivers, and remediated defects.
- You can replace Syntellis reports. Any report that you created or saved under a different name remains unchanged. Revised reports are available in Document History.
- Any Syntellis report that was moved to a new location is automatically moved back to its original location.
- Syntellis product templates and calculation method libraries are replaced.
- Product task panes are replaced.
- Process definitions are not replaced.
- Driver files are replaced.
- Security roles and subsystems are reset to their configured settings. Your user security exceptions remain intact.
- Specific items that are configured as part of your company or organization's implementation such as imports, exports, driver files, and process management files, remain unchanged. Any required modifications to these areas are covered in the release notes.
- Shared tables might have their columns reordered or have new columns added to them.

Preparing and scheduling upgrades

Summary of the upgrade process:

1. **Review product release notes** – Review this document to become familiar with the new features and functionality.

2. **Schedule an installation date** – Submit a request to your organization's Axiom System Administrator to contact Support by creating a support ticket to schedule an installation date and time with at least three days of advance notice. The request should include the following information:

   - Axiom platform version.
   - Axiom for Healthcare product and version.
   - Whether to first refresh and apply updates to the Axiom test sandbox with a copy of the production instance of Axiom. If so, provide the earliest date that Syntellis can do this.
   - Propose an approximate two-hour downtime window when Syntellis can apply updates to the production instance of Axiom during regular business hours, Monday through Friday 7 AM to 7 PM Central (except holidays recognized by Syntellis).

3. **Complete manual configuration updates** – After installing the upgrade, review any manual setup steps to enable features for this version.

Getting help and training

Syntellis provides world-class resources at your fingertips directly within the Axiom system. Axiom Help provides topics, knowledge base articles, documents, webinar/training announcements, and videos to guide you through managing your system. To access these resources, do any of the following:

- **Online help** – From the main menu header, click **Help**, and then select **Contract Management Help**. The Contract Management Help opens in a new browser window.
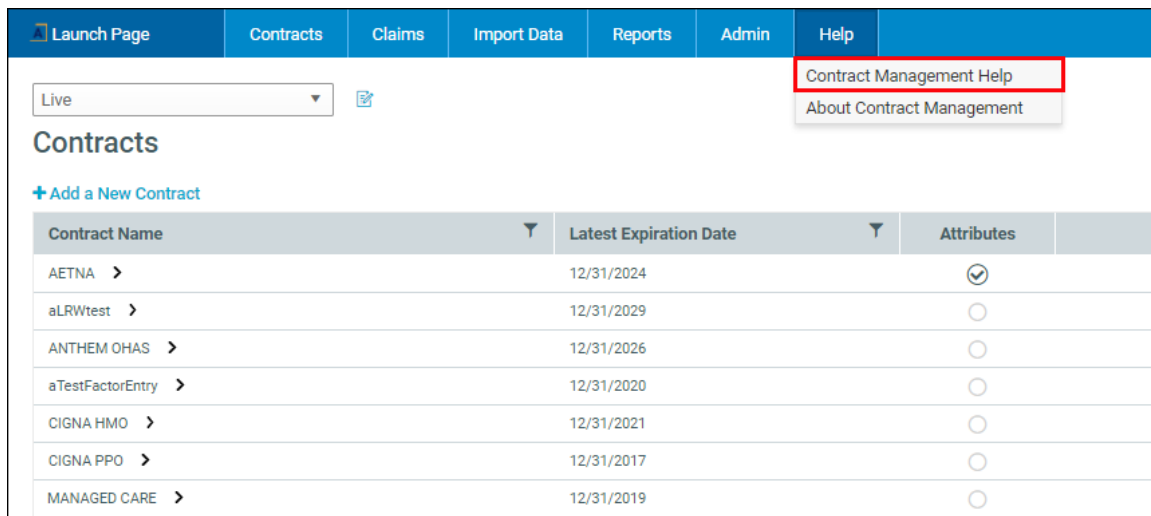
- **Contextual help** – For selected Axiom Contract Management main pages such as the Contracts page, Drill-Down Reports page, View a Claim, and others, accessing the help from these pages opens the online help topic related to that feature.

▶ Syntellis Central

Syntellis Central provides centralized self-service content and resources for the Axiom Contract Management platform and suite of products. Using Syntellis Central, you can:

- Search help across all Axiom products.

- Access tips, tricks, and best practices in our knowledge base.

- Find training and certification content including on-demand, video, webinars, labs, and instructor-led courses.

- Submit a Support issue, find suggested content, and manage any outstanding issues directly with Support.

- Review open Software Service project status and details.

Issues fixed in 2022.2

The following table lists the resolutions for issues addressed in 2022.2, released on August 15, 2022:

Web systems

Issue	Description
PFB-09428 - CM - unable to upl/spec a line item code rates file - column limit [75758]	**Summary:** When users added a rate file to a clause or term for a line item code calculation basis, they were able to successfully upload the file, but after they made column specifications, they received an error when they tried to save their specifications. This error occurred when the uploaded rate files contained more than 26 columns. **Resolution:** Expanded the column limit to 78.
Versions - Import Insurance Plan Codes - unable across simulations [88528]	**Summary:** Users could not import Insurance Plan Codes from a simulation that was different from the one in which they were working. **Resolution:** Updated the Edit Version dialog to include a drop-down for users to select the simulation from which to import codes.
Paging - Adding/Deleting a new row returns user to page 1 [101227]	**Summary:** When users added a new version to a contract, after saving the version and closing the dialog, they were returned to the main page instead of staying on the page they had been on. **Resolution:** Corrected the current grid page state so that users remain on the page they were working on instead of getting routed back to the main page.
CMS DRG - Edit Factors Dialog - Auto reattach rates not working when saving [140879]	**Summary:** When users changed a factor on a CMS DRG Factors dialog, they had to manually reattach rate files or else the system would not update the rates. **Resolution:** Updated the code to automatically update the rates when users save changes to CMS DRG factors.

Issues fixed in 2022.2.2

No client-facing issues were addressed in 2022.2.2, released on October 10, 2022.

Issues fixed in 2022.2.3

No client-facing issues were addressed in 2022.2.3, released on November 7, 2022.

Issues fixed in 2022.2.4

No client-facing issues were addressed in 2022.2.4, released on December 5, 2022.